

KIDSPeACE POLICY

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C. Outside Collection Agencies

1. KidsPeace contracts with outside collection agencies to assist in the collection of certain Accounts, including client responsible amounts not resolved after issuance of bills or final notices.

Uncollectible) prior to 120 days if it is able to determine that the client was unable to pay following KidsPeace's own internal financial assistance program.

3. KidsPeace has specific authorizations or contracts with outside collection agencies and requires such agencies to abide by the KidsPeace's credit and collection policies for those debts that the agency is pursuing.
4. All outside collection agencies hired by KidsPeace will provide the client with an opportunity to file a grievance and will forward to KidsPeace the results of such client grievances.